

retention

SMART HEART FAILURE MANAGEMENT

Horizon 2020 Project RETENTION

**“HEART FAILURE PATIENT MANAGEMENT AND INTERVENTIONS USING
CONTINUOUS PATIENT MONITORING OUTSIDE HOSPITALS AND
REAL WORLD DATA”**

**Research and Innovation Action
H2020-SC1-BHC-2018-2020
GA 965343**

Duration: 48 months from 01/05/2021

Coordinator: Institute for Communication and Computer Systems

Deliverable ID.:	D9.4
Deliverable title:	Interim Stakeholder Engagement report
Planned delivery date:	30/04/2023 (31/12/2023 as per the submitted 2 nd amendment)
Actual delivery date:	11/01/2024
Deliverable leader:	NKUA
Contributing partners:	ALL
Dissemination Level:	<input checked="" type="checkbox"/> PU = Public;
	<input type="checkbox"/> CO = Confidential
	<input type="checkbox"/> CI = Classified



This project has received funding from the European Union’s Horizon 2020 research and innovation programme under Grant Agreement No. 965343.

This deliverable reflects only the authors’ view and the Commission is not responsible for any use that may be made of the information it contains.



Document information and history

Deliverable description (from DoA)

This deliverable reports the set of dissemination and communication activities of the stakeholder engagement activities and liaisons undertaken during the first period of the RETENTION project (M1-M32).

Version N.	Date	Author [Person and Organisation]	Reviewer [Person and Organisation]	Milestone*	Notes
V0.1	22/12/2023	Vasiliki Bistola (NKUA), Petros Nikolopoulos (NKUA)		1st draft	
V0.2	28/12/2023	Effrosyni Kampouroglou (NKUA)		Additions to the 1 st draft	
V0.3	29/12/2023		Rano Manta (ICCS), Maria Haritou (ICCS)	First review	Comments and corrections
V0.4	30/12/2023		Natalia Allegretti (i2G)	Second Review	Comments and suggestions
V0.5	10/01/2024	Vasiliki Bistola (NKUA), Petros Nikolopoulos (NKUA)		Document consolidation after peer review	
V0.6	10/01/2024		Rano Manta (ICCS), Maria Haritou (ICCS)	Final review	Edits and corrections
V1.0	11/01/2024		Maria Haritou (ICCS)	Deliverable approved	Deliverable submitted



Table of Contents

1 Executive Summary	4
2 About this Document	5
2.1 Scope of deliverable	5
2.2 Relationship to other RETENTION deliverables.....	5
2.3 Structure of the document.....	5
3 Stakeholder Engagement	6
3.1 Objectives	6
3.2 First policy engagement workshop.....	6
3.3 Stakeholder engagement event at OCSC.....	7
3.4 Participation of the project to academic events	8
4 Planned Dissemination Activities	10
5 Conclusions	11

Table of Figures

Figure 1. First Policy Engagement Workshop stakeholders	6
Figure 2. First Policy Engagement Workshop Agenda	7
Figure 3. Second stakeholder engagement event invitation (in Greek)	8
Figure 4. Invitation to the meeting for the presentation of the RETENTION project during the academic meeting Cardiology Conference organised by the Department of Cardiology of Attikon University Hospital, NKUA, in Athens, Greece (in Greek)	9



1 Executive Summary

The objective of deliverable 9.4, titled "Interim Stakeholder Engagement report," is to optimise the scientific and societal influence of the RETENTION research. The consortium is providing comprehensive and targeted information about the RETENTION operations, contents, and platform through the process of information and knowledge transfer. Establishing synergy, persuading, and providing assistance to the key players is a crucial prerequisite for future utilisation.

With the project's exploitation activities, we aim to effectively promote the use of project results through scientific, societal, and economic exploitation, aiming to turn Research and Innovation actions into concrete value and impact for society. Having reached the halfway stage of the project, the stakeholders engaged were doctors and other healthcare providers, patient organisations, technicians, and decision-makers through workshops, meetings, and conferences. With these stakeholder engagement activities, RETENTION has already initiated, coordinated, and established a strong relationship with a broad range of stakeholders. The focus of the second half of the project is to involve more stakeholders along with the start of the clinical part of the RETENTION project, sharing knowledge and results.



2 About this Document

2.1 Scope of deliverable

The aim of the activities has been to disseminate the objectives and scientific knowledge produced within the project while also maximising the impact and increasing awareness of the project's concept and outcomes among a broad audience, including patients with heart failure, heart transplantation, and mechanical circulatory support, healthcare experts, guideline producers, policy-makers, scientific societies, and healthcare stakeholders.

2.2 Relationship to other RETENTION deliverables

In the interim report on stakeholder engagement, all of the work packages and deliverables of the project are discussed, and feedback from the activities of the project as a whole is taken into consideration.

2.3 Structure of the document

The core of the document is composed of five (5) chapters, including this one, that outline:

- 1) Executive Summary
- 2) About this Document: deliverable role, relationships with other deliverables, and its structure
- 3) Stakeholder Engagement
- 4) Planned Dissemination Activities
- 5) Conclusions

3 Stakeholder Engagement

3.1 Objectives

The main objectives of these engagements were to inform and transfer knowledge to the main stakeholders, to reduce barriers, to initiate, coordinate, and manage the project's stakeholder relationships, especially with patients and health care providers (e.g., through demonstrations), and to take advice and exchange opinions about the project, its future implementation, and the sustainability of the platform.

The project's effective launch and long-term viability depend on RETENTION's dissemination and communication efforts. This work began on M1 and will continue to evolve throughout the project's lifetime, but for the purposes of this deliverable, we will focus on the first half.

3.2 First policy engagement workshop

This workshop aimed to provide policy stakeholders with an overview of RETENTION, its objectives, and its expected outputs and impacts. The workshop also described the foreseen contribution of RETENTION to Heart Failure Policy and the importance of engaging policymakers and patient organisations during the lifetime of the project to ensure a meaningful and impactful contribution in this domain. Therefore, as the first in a series of engagement activities, the workshop took the form of a roundtable discussion of the needs of Heart failure and Policy stakeholders, the way RETENTION answers or should answer those needs, and the essential building blocks for the future sustainability of the platform. The event took place virtually on January 26, 2023, from 10:00 a.m. to 12:00 p.m. (CET). The workshop was attended by decision-makers and patient representatives at the European level and at national, regional, and hospital levels from Greece, Spain, Germany, and Italy (countries of the clinical sites of RETENTION).

First Policy Engagement Workshop

JANUARY 26

REBECCA ANGERSTEIN
Nurse Practitioner and
HF cardiology - Abbott

PANOS MINOGIANNIS
Doctor - Onassis
Cardiac Surgery
Center

DAVID SÁNCHEZ ORTIZ
PhD - Rural Medicine
Foundation

ED HARDING
Network
Director - Heart
Failure Policy
Network

CHRISTOS N. SCHIZAS
Professor and
President - National
eHealth Authority

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HEART FAILURE POLICY MANAGEMENT

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Figure 1. First Policy Engagement Workshop stakeholders.



RETENTION First Policy Engagement Workshop

Time (CET)	Title	Speaker(s)
9:50 – 10:00	<i>Connecting to the workshop: https://lse.zoom.us/j/88997058560</i>	Chair: Vasiliki Bistola - NKUA
10:00 – 10:10	Welcome and Introduction	Maria Haritou Project Coordinator - ICCS
10:10 – 10:15	Workshop Objectives	Hala Hourani LSE
10:15 – 10:30	Overview of RETENTION	Ioannis Basdekis Technical Coordinator - Sphynx
10:30 – 11:50	Roundtable discussion: RETENTION's value proposition for policy-making <ul style="list-style-type: none"> • What is the state of the art in HF Policy and what are the needs of policy makers? • RETENTION Policy Dashboard: research plan and expected results • How does RETENTION support policy-making? • What are the considerations for the sustainability and funding of RETENTION platform? 	Erica Visintin Hala Hourani LSE
11:50 – 12:00	Conclusion and End of Workshop	Vasiliki Bistola – NKUA

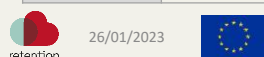


Figure 2. First Policy Engagement Workshop Agenda.

3.3 Stakeholder engagement event at OCSC

The meeting took place on November 23, 2023, in parallel with the 5th plenary meeting of the RETENTION project, at the Onassis Cardiac Surgery Center (OCSC), “Stelios Papadimitriou” Meeting Room, 356, Syngrou Avenue, Kallithea, Athens, Greece. Videoconferencing facilities were also available, allowing for remote participation.

The main objectives of this event were to examine and explain The RETENTION Platform, present AI Analytics and Home Gateway, and further address difficulties and answer concerns from the perspective of patients and carers.

Technicians used live sessions and presentations to provide physicians and patients with accessible information and explanations.

Forty doctors, four patient organisations, and two policy decision-makers attended this event.



Η Β' Καρδιολογική Κλινική του ΕΚΠΑ και
η Μονάδα Καρδιακής Ανεπάρκειας και Μεταμοσχεύσεων του Ωνασείου
Καρδιοχειρουργικού Κέντρου

Σας Προσκαλούω

Την Πέμπτη 23 Νοεμβρίου 2023
Στις 15:00 – 16:30

Στο Ωνάσειο Καρδιοχειρουργικό Κέντρο με σκοπό την ενημέρωση
για το Ευρωπαϊκό Πρόγραμμα RETENTION – Τηλεπαρακολούθηση
Ασθενών με Καρδιακή Ανεπάρκεια, Μηχανική Υποστήριξη και
Μεταμόσχευση Καρδιάς.

Η εκδήλωση θα λάβει χώρα στην αίθουσα «Στέλιος Παπαδημητρίου» στον
7^ο Όροφο του ΩΚΚ

Με τιμή

Γεράσιμος Φιλιππάτος
Καθ. Καρδιολογίας - Διευθυντής Β'ΠΚΚ,
ΕΚΠΑ

Σταμάτης Αδαμόπουλος
Διευθ. Μονάδας Καρδ. Ανεπάρκειας και
Μεταμοσχεύσεων καρδιάς, ΩΚΚ



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Θα υπάρχει δυνατότητα διαδικτυακής παρακολούθησης. Το link θα αποσταλεί την παραμονή της εκδήλωσης.

Figure 3. Second stakeholder engagement event invitation (in Greek).

3.4 Participation of the project to academic events

This event took place during the 19th Cardiology Conference organized by the Department of Cardiology of Attikon University Hospital, NKUA, in Athens, Greece, on December 15, 2023 (held in the Conference Room Illissos of the Divani Caravel Hotel and Conference Center).

This meeting provided further information regarding the aims and capabilities of the RETENTION solution and the potential benefits derived from it from the patients and carers' perspectives.

The meeting was attended by over 100 specialist cardiologists, cardiology nurses, and allied healthcare professionals actively involved in the care of patients with heart failure, heart transplantation, and mechanical circulatory support in their everyday clinical practice in Greece.

Activities:

1. A 20-minute presentation by RETENTION partners' Dr. Vasiliki Bistola (NKUA) and Dr. Aggeliki Gkouziouta (OCSC) presented the RETENTION programme to cardiologists and cardiology nurses.
2. All the conference participants receive an invitation by email to save the date (Figure 4).
3. Brochures were available at the front desk for all the participants.
4. RETENTION video was played on a screen in the Conference lobby.
5. Roll-up banner Stated in the lobby.
6. Follow-up action: The RETENTION brochure is sent to all the participants after the conference is fulfilled.



Η Β' Καρδιολογική Κλινική του ΕΚΠΑ και
η Μονάδα Καρδιακής Ανεπάρκειας και Μεταμοσχεύσεων του Ωνασείου
Καρδιοχειρουργικού Κέντρου

Σας Προσκαλούν

Την Παρασκευή 15 Δεκεμβρίου 2023
Στις 16:00 – 16:30

Στην Αίθουσα Ιλισσός του ξενοδοχείου Divani Caravel
με σκοπό την ενημέρωση
για το Ευρωπαϊκό Πρόγραμμα RETENTION – Τηλεπαρακολούθηση
Ασθενών με Καρδιακή Ανεπάρκεια, Μηχανική Υποστήριξη και
Μεταμόσχευση Καρδιάς.



Με τιμή

Γεράσιμος Φιλιππάτος
Καθ. Καρδιολογίας - Διευθυντής Β'ΠΚΚ,
ΕΚΠΑ

Σταμάτης Αδαμόπουλος
Διευθ. Μονάδας Καρδιακής Ανεπάρκειας
και Μεταμοσχεύσεων Καρδιάς, ΩΚΚ

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Figure 4. Invitation to the meeting for the presentation of the RETENTION project during the academic meeting Cardiology Conference organised by the Department of Cardiology of Attikon University Hospital, NKUA, in Athens, Greece (in Greek).



4 Planned Dissemination Activities

In this part, the efforts on dissemination that have been planned are presented. Dissemination efforts will be stepped up in the months leading up to the initiation of the clinical trial as a result of developments in both clinical and technical outcomes.

In order to reach a larger audience, a press release on RETENTION is being developed and scheduled for publication in the next few months. Both the printed edition and the internet distribution will be available. The name of the newspaper is "VRADINI," and it is published in Greek. The press release will intend to inform potential stakeholders about the need, aims, and potential benefits of the RETENTION project for patients, healthcare providers, administrators, and healthcare policymakers. Moreover, it will intend to provide information about local centres that participate in the clinical pilot that could accept patients for enrolment. Similar activities are going to be discussed to be implemented in countries of other partners of the RETENTION project.



5 Conclusions

Having reached its halfway point, stakeholders' engagement efforts were continued through workshops, conferences, and meetings.

With the first policy engagement workshop, the consortium got valuable advice and recommendations to be considered further in the process of the project.

In addition to the other actions that took place, healthcare providers, patient organisations, and policymakers were fully informed of the RETENTION project and the RETENTION platform before the start of the clinical part of the project.

Moreover, it is planned to organize at least one meeting with health policy makers per each clinical trial country involved in the project, during which further dissemination of the project's aims will be pursued.

In conclusion, the project has made significant progress towards the dissemination and communication KPIs, and moving forward, the emphasis will be on exceeding the indicated KPIs in the DoA. Sharing the RETENTION study's findings with the medical and scientific communities will help spread the word about the innovative approaches being considered and the many ways in which they might improve the treatment that patients with heart failure receive.